

## Trustee Board Minutes (Extraordinary Meeting)

From meeting held on Monday 12<sup>th</sup> April 2021 Online Meeting, via Zoom

## **Present**

Robert Smeath, External Trustee (RS) (Chair)

Tobiloba Adeyemi, President (President) (Vice-chair)

Rebecca Cutler, Postgraduate Officer (PGO)

Jules Singh, Education Officer (EO)

Amie Raphael, Activities and Employability Officer (AEO)

Charlotte Minter, Welfare and Community Officer (WCO)

Wei-Lun Chen, International Officer (IO)

Johnny Davis, External Trustee (JD)

Henrietta Brealey, External Trustee (HB)

Wyn Williams, External Trustee (WW)

Ian Pain, External Trustee (IP)

Emma Wedge, External Trustee (EW)

Rosa Alaluf, Student Trustee (RA)

Sarah Aray, International Student Trustee (SA)

Tom Goodman, Student Trustee (Postgraduate) (TG)

Erica Conway, University Representative Trustee (EC)

## In attendance

Jo Thomas, Chief Executive (JT)

Nick Bailey, Head of Finance (NB)

Emily Badger, Director of Operations (EB)

Sarah Wright, Director of Support and Representation (SW)

Adam Sheridan, Director of Engagement (AS)

Sam Jones, Interim Executive Assistant (SJ) (note taker)

## **Apologies**

Maya Davey, Student Trustee (MD)
Rob Hegarty, Sports Officer (SO)

The Chair welcomed everyone, and the meeting commenced at 18:00

No.	Item for Discussion	Notes	Action
1	Introduction & Context	JT updated the Board on the context of the current 'Compact' budget process and long-term funding request put to the University.	Noted
		EC noted a conflict of interest at the University of Birmingham Director of Finance.	Noted
		JT noted ongoing financial issues faced by the Guild over the preceding several years, arising from a growing SUSS pension scheme deficit, stalling income streams from 2017 onwards, growing competition in the student commercial space in Birmingham, and a static block grant from the University. JT noted that these issues had been compounded by the impact on commercial revenues of the COVID-19 pandemic and	

	subsequent national lockdowns, which had forced the closure of the Guild's commercial venues.	Noted
	JT noted that following the 2019 Compact process, a financial review had been conducted by the SUMS consultancy, in partnership with the University. This had resulted in the formation of the subsequent Task & Finish group process, in which a number of Trustees had participated. JT noted that overall progress in the Task & Finish group had been positive, with agreement reached on an initial set of funding principles for the Guild's revenue sources. JT noted that this would form the basis of the Guild financial proposals moving forwards.	Noted
	JT noted the aim of the Task & Finish group process to secure a financially sustainable platform for the Guild for the next 5 years, in line with the University's own 5 year funding framework.	Noted
	JT noted a current proposal to the University seeking a total additional funding of £3.7m up until 2025/26, with an additional infrastructure investment proposal in IT of £1.2M as a 'one-off' cost.	Noted
Partnership Schemes and HMRC update	NB updated the Board on the Guild's ongoing HMRC appeal process. NB noted that the Guild had submitted an initial appeal in early March 2021, and a response was expected in short order. NB noted that the Guild had received a quote for legal representation which was under review, pending the outcome.	Noted
	Student Mentors & Hall Reps schemes moving forwards. SW noted a proposed 'deep dive' review of the current schemes over the next 12 months. SW noted that the University had agreed to a one-year extension of the current scheme models ahead of the detailed review.	Noted
Commercial (External catering & bars review)	AS updated the Board on an ongoing commercial review of the Guild's current commercial operations, being undertaken by the Russell Partnership in collaboration with the University. AS noted factors under consideration including the value of the Guild's venues for student engagement, the status of the Guild building as a destination for the campus community, and aims to maximise any future revenues. AS noted that a draft report had been received from the external consultants, and further work regarding the detailed assumptions was required.	Noted
	RS updated the Board on a recent meeting with the University concerning possible joint commercial ventures. RS noted the value of the Guild's commercial operations beyond revenues generated for student engagement. RS noted the value of reviewing commercial models at other Student's Unions.	Noted
	RS noted ongoing discussion on the possible 'worst-case' budget scenario, where the Guild was not successful in securing additional funding from the University. JT noted detailed work ongoing to understand the impact of this outcome.	Noted
	Schemes and HMRC update  Commercial (External catering &	Guild's commercial venues.  JT noted that following the 2019 Compact process, a financial review had been conducted by the SUMS consultancy, in partnership with the University. This had resulted in the formation of the subsequent Task & Finish group process, in which a number of Trustees had participated. JT noted that overall progress in the Task & Finish group had been positive, with agreement reached on an initial set of funding principles for the Guild's revenue sources. JT noted that this would form the basis of the Guild financial proposals moving forwards.  JT noted the aim of the Task & Finish group process to secure a financially sustainable platform for the Guild for the next 5 years, in line with the University's own 5 year funding framework.  JT noted a current proposal to the University seeking a total additional funding of £3.7m up until 2025/26, with an additional infrastructure investment proposal in IT of £1.2M as a 'one-off' cost.  Partnership Schemes and HMRC update  NB updated the Board on the Guild's ongoing HMRC appeal process. NB noted that the Guild had submitted an initial appeal in early March 2021, and a response was expected in short order. NB noted that the Guild had received a quote for legal representation which was under review, pending the outcome.  NB noted the University's commitment to continue the funding for the Student Mentors & Hall Reps schemes moving forwards. SW noted a proposed 'deep dive' review of the current schemes over the next 12 months. SW noted that the University had agreed to a one-year extension of the current schemes over the next 12 months. SW noted that the University had agreed to a one-year extension of the current schemes over the next 12 months. SW noted that the University had agreed to a one-year extension of the current schemes over the next 12 months. SW noted that the University had agreed to a one-year extension of the current scheme models and of the Guild's current commercial operations, being undertaken by the Russell Partnership in collabor

3	Trustee Board Sub Group: UEB Report	JT updated the Board on the Guild's draft compact proposal to the University, seeking additional funding for the proposed strategic direction as outlined in the draft UEB paper.	Noted
		The Board discussed the draft UEB proposal paper. RS noted the value of securing a 5-year financial settlement for the Guild's long-term stability. JT noted a separate proposal seeking funding for an extension to the Guild building, allowing for additional space for societies usage and commercial spaces. RS noted discussions with previous Officer teams which had concluded that the Guild was best placed in its current building.	Noted Noted
		HB noted the importance of progressing actions quickly if the Guild was unsuccessful in securing additional funding. HB noted the possibility of a disposal of the building to secure a financially stable position. EC noted the Guild did not own the building and was not in a position to dispose of the building unilaterally.	Noted
		RS noted the importance of clear and detailed oversight by the Board on the outcome of the current review process. WW noted the hard work of colleagues on the Task & Finish group process.	Noted
		The PGO noted the extensive modernisation work across campus in recent years, however the history and location attached to the Guild building was very valuable to the organisation. The PGO noted their preference for refurbishment of the existing building over a building move.	Noted
		JT noted, in the case of an unsuccessful outcome, the Guild's next steps would be dependent on the University's rationale for a refusal of the Guild's financial proposal.	Noted
		The Board discussed the Guild's budget predictions. NB noted the significant disruption to the hospitality sector and the Guild commercial services, and the return of these revenues were difficult to predict. NB noted ongoing uncertainty in the long-term performance of the SUSS pension scheme.	Noted
		RS noted the importance of acting to resolve the Guild's financial position in short order before the Guild's position was forced. EW noted that a change in the Guild's premises should be considered based on the ideal facilities for the Guild, separate to financial considerations.	Noted
		WW noted the draft commercial targets were ambitious in light of commercial competition in the venues space. IP noted the value of investment in commercial operations outside the student market, as had been introduced at other Students' Unions, allowing for trading outside of student terms. JD noted the importance of student engagement opportunities through commercial operations for the Guild's strategic aims.	Noted
		JD noted that the targeted student satisfaction metrics outlined in the draft paper were ambitious. JT noted that the Guild had been encouraged to present an ambitious proposal, and with a secure financial position, the	
		Guild would have additional staff capacity to focus on commercial services and core service delivery.	Noted

4	AOB	No Items noted.	Noted
		The Chair closed the meeting at 19:25	
		RS noted that he was meeting the Vice Chancellor that week and agreed to keep the Board appraised of developments with the Guild's budget proposals.	Noted Noted
		skills programme.  PS noted that he was meeting the Vice Chancellar that week and gareed	
		The AEO noted possible impacts on the University's Careers Network team in the case that the Guild withdrew from the Student Groups space. AS noted that the Guild was seen as key partner to the campus careers and skills programme.	Noted
		RS noted the importance of stronger relationship development with University colleagues moving forwards for dealing with future disruptions.	Noted
		forecast. JT noted considerable work on the Guild's future financial forecasts and the commitment of the staff team to deliver on the proposed metrics. JT noted the oversight process within the planned future framework.	Noted
		surveys had seen very large cohort sizes.  The WCO asked about the accuracy of the Guild's future financial	
		The WCO asked about the basis of the data for the proposed KPI metrics. EB noted that in some case these were based on historical data and in some areas the metrics were new. EB further explained that there may be possibilities for inaccuracies through survey data, but this was unlikely and the Guild worked with an external agency to mitigate these, and recent	Noted
		SA asked about the flexibility of the proposed 5-year plan with respect to future developments with COVID-19. JT noted the importance for retaining the Guild's flexibility and agile footing in responding to student needs.	Noted
		The AEO noted the strong association of student societies with the Guild building and noted their preference for a capacity extension in the Guild building over a move of premises. RA noted current space restrictions for student groups in the existing Guild building, and noted the value of extending the existing building. RA noted the difficulty of sourcing alternative premises which would be accessible to the whole student body.	Noted
		EC noted the importance of retaining the 'touch-points' for initial Guild engagement in the student body and retaining a large number of student staff positions in commercial services, regardless of the operator.	Noted
		EC noted the value of the Guild positioning itself with an ambitious strategy in line with the University's own strategic plan. EC noted that funding was not readily available for a new building for the Guild in the near future.	Noted
		RS noted the high current turnover of staff in front-line Guild positions, and importance of a financial settlement for staff wellbeing and management capacity.	Noted

signed	Date
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